



Patient Verification

Safeguard Patient Onboarding, Reduce Risk, Ensure Compliance, & Help Prevent Inefficiency & Duplications

Melissa's industry-leading patient verification solution is designed for organisations that need high-speed, rigorous validation checks for individuals presenting themselves in healthcare settings or online, to enhance organisational efficiency, care routing, compliance requirements, and fraud prevention.

Melissa Patient Verification service helps to answer:

- Who is this person presenting themselves at a healthcare setting?
- Are they the person expected for an appointment?
- Do you need to confirm who they are, as a "walk-in"?
- Have they got existing information or records?



Melissa Patient Verification: A Layered 3-2-1 Approach

Patient verification uses a layered 3 – 2 – 1 traffic light approach of contact data quality verification, proof of address, and age verification to confirm the individual's identity and their approval for care.

3. Contact Data Check

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Melissa employs a data quality verification layer that verifies each piece of the contact data - name, address, email, phone - before it gets passed to the next step.

2. Proof of Address

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Once contact elements are verified, ensure the person actually lives at the provided address. Melissa's service connects a person's name to a specific address to confirm proof of address in real time. Checks are made against government, credit agency, and other trusted sources.

1. Age

1. Age Verification

Melissa's service performs a date of birth check and a deceased register check to ensure the individual is age appropriate for the course of action and is not someone who has assumed an identity of a person who is deceased.

Get More Info about Patient Verification at:

>> www.melissa.com/uk/patient-verification

Service Benefits:

Organisational Efficiency: Speed up patient onboarding and check-in. 	Improved Care Routing: Ensure patients receive appropriate care without delay. 	Compliance Assurance: Meet regulatory requirements with rigorous validation checks. 	Fraud Prevention: Protect against fraud and identity theft. 	Low Dependency: Only a name and address are required from patients. 
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Deploy Melissa Patient Verification Service to Cover All Usage Needs:

Single Check

Through our single scan feature, individuals can be checked against trusted data sets and real time reference data. The results returned will provide information that will aid in the onboarding and due diligence processes for new or existing patients.

Batch Scan

Melissa's service also has the capability to batch scan (volume record processing), helping organisations save time by simultaneously checking many individuals held on record, as frequently as is required.

No Code

Melissa's patient verification tool now comes in a no code, out of the box service, which takes out the hassle of integration and lengthy set-up procedures. Simply create an account via a portal and gain instant access to service capabilities. It can be provided to any smart device or desktop, without integration or technical knowledge needed.

What Makes Our Service Unique?

1. We Are the Address & Contact Data Experts

We have 40 years of experience providing cutting edge AI and fuzzy matching technology for world class address and contact data verification.

2. Data Quality in Every Layer of Checks

We verify each piece of the individual's contact data puzzle in real time before it gets passed to the next step, ensuring accurate patient data, reducing false positives and negatives, and increasing match rates.

3. One Source for All Data Quality & Enhancement Needs

We utilise billions of constantly updated records worldwide and multi-sourced reference data so patient information is verified in real time with consistently updated trusted sources.

4. Full Ongoing Support

Test licences, full ongoing technical support, and managed accounts are all provided by Melissa at no extra cost.

5. No Technicians Required

Our service can be deployed so that any authorised staff can make checks, even on a smart device! No need for technicians or complex procedures.

Melissa

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